Epact – FAQ/Cheat Sheet

Getting Started:

- Parent's cannot use EPACT on a Mobile Device they must fill out the information on a Desktop
- They must click the link sent to their email to log on to the EPACT account. The email is pulled from the primary member on DAXKO
- RESOURCES FOR PARENTS:
    - Local Public Library
    - Their Child's School
    - YMCA Associate Services Office

Immunizations/Asthma/Allergies:

- They must be uploaded onto the EPACT network
- RESOURCES FOR PARENTS:
    - Two youtube videos we can send to families on how to transfer photos from phones to computers:
        - For Androids: https://www.youtube.com/watch?v=QyPKB0ovsXq
        - For Iphones: https://www.youtube.com/watch?v=MnfQrMxJAW8
    - And a wiki-how article
        - https://www.wikihow.com/Send-Pictures-from-Your-Cell-Phone-to-Your-Computer
    - IMMUNIZATIONS
        - Families can request copies from:
            - Doctor's Offices
            - Child's school
        - We do not have a copy, we are required to archive all past copies. EPACT will archive it digitally from now on and will save your information

FAQ:

- **Why do you need this information?**
    - This is State Mandated information that we have to request from families, in order to be a licensed program

- o These are rules that are set by the Colorado Department of Education the YMCA must comply with these rules
- o This information is necessary for us to provide quality care for your child

- **I have already given you this information, why do you need it again?**
  - o The information requested has expanded to include more questions that the State has mandated we ask families
  - o Our previous system could not host this type of information thus we decided to partner with EPACT
  - o This new partnership will allow parents to hold on to their information and use it for up-coming years

- **Is EPACT secure? Should I worry about hacking/identity theft?**
  - o The YMCA has spent over 18 months researching companies that can accommodate the State required information needed, and ensure that security and accessibility by the families was met to the YMCA's standard.
  - o ePACT's privacy and security measures exceed those of online banks and they are HIPPA compliant.
  - o We are strictly asking you to provide your child's emergency and health information through ePACT. All of your financial information is kept in a separate system. This acts as a double layer of protection ensuring once again that our families information is kept private and secure.

- **I finished my entire application, why am I still getting these emails?**
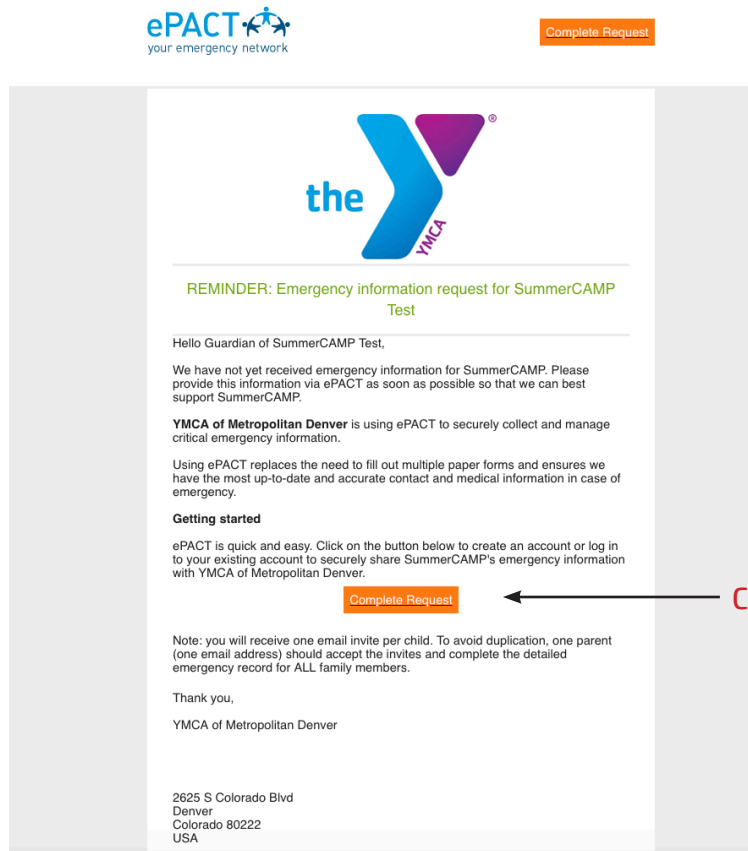 - o The parent did not Click "Share with YMCA" at the bottom of the page (Most likely issued)

ePACT Process:

FIRST TIME: Find Your email from ePACT.

All camp families should have received a personalized emails from ePact to complete mandatory questionaire.

If you already created an ePACT account login at https://www.epactnetwork.com/

From: YMCA of Metropolitan Denver via ePACT Network [mailto:member.support@epactnetwork.com]
Sent: Thursday, May 17, 2018 11:48 AM
To: Summer Camp <SummerCamp@denverymca.org>
Subject: REMINDER: Emergency information request for SummerCAMP Test

ePACT
your emergency network

Complete Request

REMINDER: Emergency information request for SummerCAMP Test

Hello Guardian of SummerCAMP Test,

We have not yet received emergency information for SummerCAMP. Please provide this information via ePACT as soon as possible so that we can best support SummerCAMP.

YMCA of Metropolitan Denver is using ePACT to securely collect and manage critical emergency information.

Using ePACT replaces the need to fill out multiple paper forms and ensures we have the most up-to-date and accurate contact and medical information in case of emergency.

Getting started

ePACT is quick and easy. Click on the button below to create an account or log in to your existing account to securely share SummerCAMP's emergency information with YMCA of Metropolitan Denver.

Complete Request

Note: you will receive one email invite per child. To avoid duplication, one parent (one email address) should accept the invites and complete the detailed emergency record for ALL family members.

Thank you,

YMCA of Metropolitan Denver

2625 S Colorado Blvd
Denver
Colorado 80222
USA

CLICK ON THE ORANGE BUTTON

FIRST TIME ON EPACT?

YES, Create Account

NO, Login to Account

Get Started
A few minutes today could make all the difference.

Do you already have an account? Log in

Create Account

Your First Name :*

Your Last Name :*

Email :*

Create Password :*

Minimum 10 characters
At least ONE of the following: a special character (e.g. @, #, $, %), or a capital letter, or a number

Confirm New Password :*

☐ I accept the Terms of Use & Privacy Policy *
☐ Please send me emergency preparedness information, tips and resources.
Note: These are separate from the communications you'll receive from organizations and emergency contacts you connect with through ePACT.

Sign Up

BEGIN REGISTRATION PROCESS

SummerCAMP Test
1. Contact Info
2. Dependent's Details
3. Family Info
4. Emergency Contacts
5. Medical Info
6. Allergies & Dietary Requirements
7. Medications and Treatments
8. History & Requirements
9. Special Accommodations
10. Shared Files
11. Consents & Other Questions
12. Complete Info

PLEASE NOTE:
You must complete all 12 steps. Green check marks will display when completed

Welcome to ePACT!
Please log in with the email you used to create your profile.

Email :*
summercamp@denverymca.org

Password :*
Required field

Forgot password?

Log In

By logging into ePACT you agree to accept the now current Terms of Use.

Are you new to ePACT? Create an Account

CLICK ON: My Requests

Invitations for SummerCAMP Test

Type	Request	Actions
Reminder	Reminder: You have an invitation from YMCA of Metropolitan Denver to share SummerCAMP Test's information.	Complete Request

Outstanding Organization Requests

Request	Actions
You have an outstanding request from YMCA of Metropolitan Denver to share SummerCAMP Test's information.	Complete Request

CLICK ON: **Complete Request,** it will take you to all unfinished tasks in the registration process. Complete all tasks until red alert on My Requests disappear.

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